Gmail

Adam Chua <adam@yourloanassist.com.au>

Fw: Your NAB Credit Card has been closed

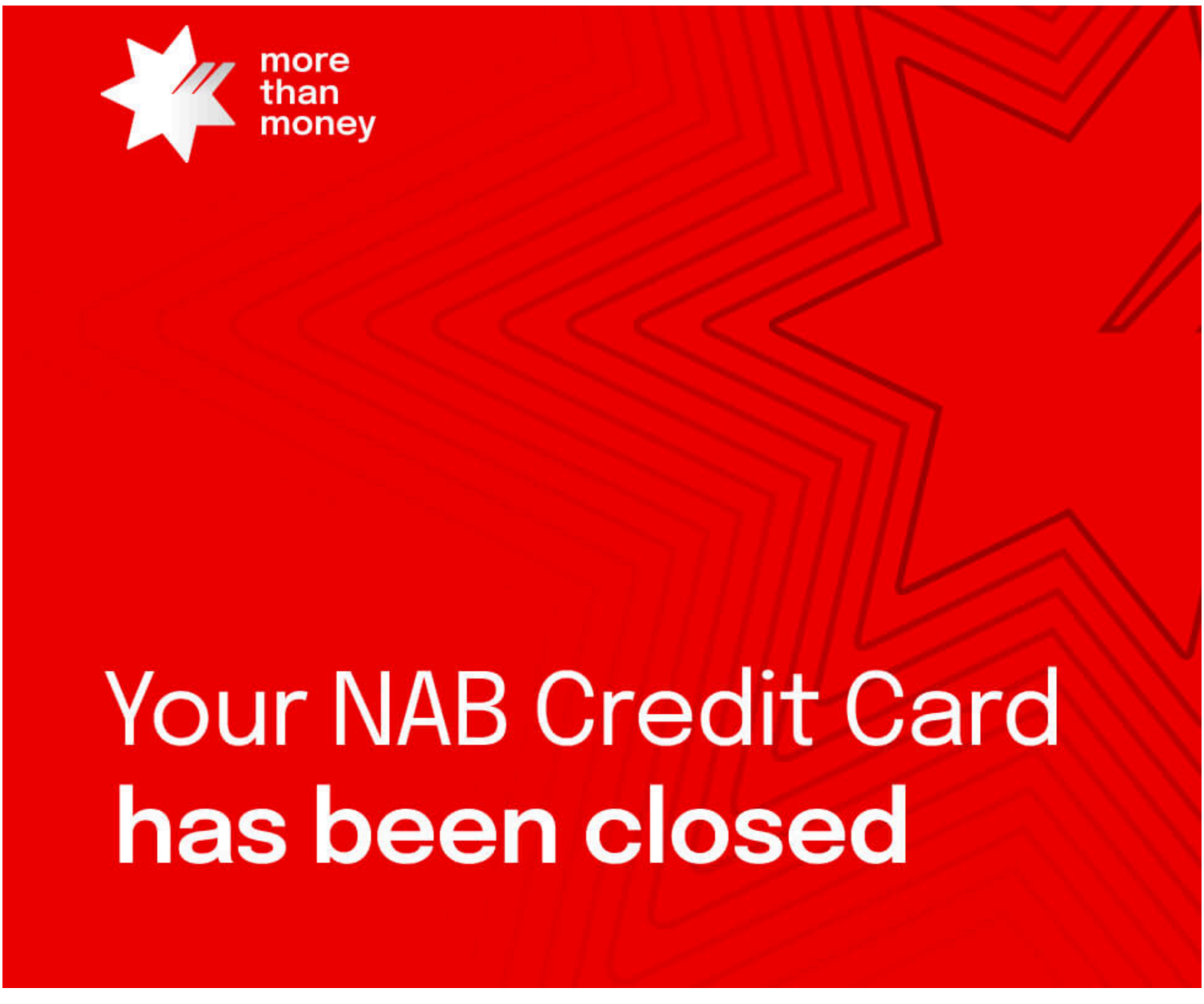
1 message

Jess Van Dijk <babexr@hotmail.com> 1 October 2026 at 07:40
To: Adam Chua <adam@yourloanassist.com.au>

Hi Adam,
My credit card has been closed
Thanks Jess

Get Outlook for iOS

From: NAB <donotreply@nab.com.au>
Sent: Wednesday, 30 September 2026 19:37:31
To: babexr@hotmail.com <babexr@hotmail.com>
Subject: Your NAB Credit Card has been closed



Hi JESSICA,

We've received your request to close your NAB Low Rate card e
2603 and cancelled all cards. This means that you and any add
cardholders will no longer be able to spend on the account. Any
transactions from your credit card will also be declined where po

What you need to do next



Destroy your cards

Destroy all cards linked to the account.



Modify any recurring or periodic payment

You'll need to do this directly with the merchant. So
transactions may still get charged to your account,
regular payments you've set up with a merchant w
can't stop, interest, fees or transactions made befo
requested closure.



Pay all amounts owing to finalise your clo

This includes pending transactions, interest fees a
charges. If you can't pay today, you can obtain a n
figure via NAB Messaging.

What we'll do next

- Send you a confirmation letter, which will also be made availa NAB Internet Banking within 48 hours.
- Send you a monthly statement if your outstanding balance is more or if any transactions are processed to your account sir last statement.
- Continue to show your closed account in NAB Internet Banki the NAB app for 3-6 months after the balance is paid. This is can still access your transaction and payment history.

Things to remember

- Our credit card terms and conditions will still apply until you'v any outstanding balance (including, for any transactions proc your account after closure) or until we've paid your deposit ba applicable) in the way you've requested.

Any questions?

Please call us on 13 22 65, between 7am and 9pm AEST, Monc Friday, or 8am and 6pm on weekends with your NAB ID and pas handy. We'll be happy to help.

Regards,

NAB

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